

Flying Above the Clouds: A Model for Accountability and Problem Solving

We are all answerable to someone for our thoughts and actions. Personal Accountability is about engaging in “accountable” thinking and action that only you and I can decide for ourselves.

Blaming and excuses do nothing to move us forward, they only shift the focus away from ourselves. We will be focusing on how to hold ourselves accountable for our actions.

When you hear questions like:

- Who is going to solve the problem?
- Why do we have to go through all this change?
- When is somebody going to train me?
- Why doesn't that department do its job?
- When are my people going to be motivated?

When these questions are being asked in an organization, there is a lack of personal accountability.

What you want to hear or redirect people to ask themselves is:

- What can I do to fix this problem?
- How can I accept this change?
- How can I get more training?
- What can I do to better understand that department and what they do?
- How can I motivate my people?

[Note: This program can be offered in sessions ranging from 2 hours to 6 hours.]